

R&R PROCEDURE

- 1. To acquire R&R Request Form (RC-CS.7.1) & (RC-CS.7.1A). A Customer Service Representative will fax or Email you a copy of the forms. Call (800-280-2737)
- 2. Fill out the form with information requested.
- 3. R&R Request Form (RC-CS.7.1) must be clearly legible with any special request or information. (*Example: Unit is to be kept original, or Unit is to be remanufactured as Heavy Duty.*) There will be a \$40.00 inspection fee if unit is not approved for remanufacturing.
- 4. Secure a copy of your Referencing paperwork, RGN#, RG# or Purchase Order.
- 5. Assure to attach form RC-CS.7.1A to package
- 6. Unit must be sent UPS or FEDEX PPD to the address below.

BBB Industries R&R Service Center

BBB Industries, LLC
c/o Maquilla Automotive
9601 International Blvd
Pharr, TX 78577
Attn: R&R Department
VICTOR LEMUS

BBB Industries – Committed to Quality

(RC-CS.7.1)



Customer and/or Distribution Center Information

Account#		Account Name		
Servicing DC Name		Contact Person		
RGN#	Phone#		Email	
Jobber Information				
Jobber Name		Phone#		
Contact Person		Email		
Address				
Street City			State	Zip Code
Installer Information (If Necessary)				
Jobber		Phone#		
Contact		Email		
Vehicle Information				
Part#	Vehicle Year		Make	
Date		Model		
Customers Special Request Information				
Require Estimate? (Check Box)				

All Shipping charges are the responsibility of the customer. Units that are returned to customer and not remanufactured are subject to a \$40.00 Inspection charge plus shipping charges.

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